

Marc Hansen
Maltby and Co.
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Stoughton MA 02072

May 25, 2009

Enclosed please find a check for invoice #43361. We wanted to thank you and your firm for making our tree take-down as hassle-free as possible and commend you on your excellent service. Of the four reputable tree companies we contacted, Maltby was the only one that submitted both a written estimate and a copy of an insurance certificate, as requested.

The crew courteously called us in advance to alert us to a schedule change, caused by a death in the family of another client, and then arrived promptly at the newly scheduled time. Every member of the crew arrived in safety gear and kept the gear on throughout the job - it was clear that Maltby's commitment to safety is thorough and sincere.

The take-down of our two diseased ash trees was accomplished quickly and without incident and was less noisy than our neighbor's routine lawn care. The crew left the site very neat and even swept the street. The follow-on stump grinder operator also left the site as neat as possible. Maltby's price was also very reasonable, based on our comparison of four bids.

We would definitely recommend Maltby to any home-owner needing tree work. Please extend our thanks to your staff and crew.